

# ERT Toll Payment Options

Elizabeth River Tunnels (ERT) offers efficient travel options between Norfolk and Portsmouth

Delivering an Efficient, Connected Transportation Network | Operated by 



## Elizabeth River Tunnels

For more information about the Project, including the Comprehensive Agreement and other Project documents and to sign up for Project updates, please visit [www.DriveERT.com](http://www.DriveERT.com)

To report an incident or maintenance issue at the Elizabeth River Tunnels, call our 24-hour hotline: **1-855-ERT-ROAD (1-855-378-7623)**

For inquiries about tolls or billing issues related to the Elizabeth River Tunnels Project, contact the ERT Customer Service Center directly at **1-855-ERT-ROAD or customerservice@DriveERT.biz**

**Providing a Region-Wide Transportation Solution**



### All-electronic tolling

ERT's tolling system is all-electronic, with no slowing or stopping to pay at traditional toll booths. Motorists have several options to make a payment:

- **E-ZPass:** The easiest, most economic option. If you already have an E-ZPass account, make sure your transponder is clearly visible inside your front window. Want a Virginia E-ZPass? Visit [www.ezpassva.com](http://www.ezpassva.com) or call 877-762-7824.
- **Pay by Plate:** No transponder needed. Drive through the Downtown or Midtown tunnel and the toll gantries will capture a picture of your license plate and mail you an invoice within 60 business days. Processing fees will apply to each transaction, plus the cost of the toll. Pay online, by phone, by mail or in person at our Customer Service Center in Portsmouth. Learn more at [www.DriveERT.com](http://www.DriveERT.com).

**If you are renting a car, please contact your rental car company regarding their assessment of toll payments.**

## About the Project

The Elizabeth River Tunnels Project is a public-private partnership of the Virginia Department of Transportation and Elizabeth River Crossings, OpCo LLC. Located in Norfolk and Portsmouth, Virginia, the Project includes:

- A new two-lane tunnel under the Elizabeth River adjacent to the existing Midtown Tunnel
- Significant rehabilitation, fire, life and safety improvements to the existing Midtown and Downtown tunnels
- Extension of the U.S. 58 Martin Luther King Freeway from London Boulevard to Interstate 264 (I-264), with an interchange at High Street, creating an efficient, connected transportation network
- Modifications to the interchange at Brambleton Avenue/Hampton Boulevard in Norfolk
- Complete operations and maintenance responsibilities of the Elizabeth River Tunnels and associated roadways
- An annual subsidy to Hampton Roads Transit to increase bus service between Portsmouth and Norfolk to the highest levels of service, creating a cost-efficient alternative to driving

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